



Helping hospitals and other healthcare institutions meet the demand for virtual clinical pharmacists

CPA MedNovations, a service of Clinical Pharmacy Associates, was a pioneer in the development and advancement of the practice of after-hours Telepharmacy when it was launched in 2001. Today, it is a nationally recognized leader in the category. It provides hospitals and other healthcare institutions in more than a dozen states and the District of Columbia with a cost-effective way to address the growing demand for clinical pharmacists on a round-the-clock basis.

Among its many benefits, CPA MedNovations:

- **Enables hospitals and healthcare institutions to provide equal care day and night with thorough medication review**
- **Significantly lowers the chance of medical error**
- **Makes 24-hour coverage practical and cost-effective**
- **Relieves nurses of extra work and pharmacists of extra shifts**
- **Provides access to the most up-to-date information about drugs and drug therapies**
- **Is available to answer doctors' and nurses' questions regarding drug interactions, side effects or the best course of drug treatment for a particular patient**
- **Allows hospitals to comply with The Joint Commission's medication management standards and manage patient drug therapy safety**

CPA MedNovations uses the latest in technology to connect to clients through secure virtual private networks (VPNs) over fast, T-1 telecommunications lines. It also has cable and telephonic back-up systems and full downtime procedures. Its pharmacists, most of whom have federal clearance and clinical credentials, and technicians work in a centralized information center with decentralized satellite operations that are fully staffed during its hours of operation and have built-in back-up staffing. To find out more, we encourage you to contact us toll-free at **(888) 745-0477** or e-mail us at info@clinpharm.com.

Ensuring Satisfaction: Telepharmacy

As pioneers in the Telepharmacy business, CPA MedNovations knows that client satisfaction is the key to the success of your hospital and our company. CPA MedNovations backs up the commitment made in developing the Telepharmacy solution with a commitment to your satisfaction. CPA MedNovations will be your trained and qualified staff. Your patients are our patients.

The impact is clear:

- **If you have to edit an order reviewed and entered by CPA MedNovations, you will not pay for the order.**
- **If turnaround time is not achieved, you will receive a discount.**
- **If you are not satisfied for any reason, CPA MedNovations will make it right. We invite you to call our President and Co-founder Ken Dandurand at (888) 745-0477 to find out the full details of our Satisfaction Guarantee.**